
Subject:	PERFORMANCE REPORT – QUARTER 3, 2019/20
Meeting and Date:	Cabinet – 24 February 2020 Overview and Scrutiny Committee – 9 March 2020
Report of:	Michelle Farrow, Head of Leadership Support
Portfolio Holder:	Councillor Stephen Manion, Portfolio Holder for Finance and Governance
Decision Type:	Non-Key Decision
Classification:	Unrestricted

Purpose of the report:	To monitor performance against key objectives.
Recommendation:	The Council's Performance Report and Actions for the 3 rd Quarter 2019/20 be noted

1. Summary

The Council's Performance Report for the 3rd Quarter 2019/20 reports on performance against key performance targets throughout the Council, East Kent Shared Services and East Kent Housing during the second quarter. It incorporates comments from each Director on performance within their directorate plus any key initiatives and concerns they may have.

2. Introduction and Background

- 2.1 Monitoring of performance against key targets is key to the achievement of the Council's aims and objectives. The Performance Report provides a summary of the Council's key performance figures for the 9 months to 31 December 2019.
- 2.2 The Performance Report contains information relating to the performance of the Council against key corporate indicators and considers the performance of a range of indicators against previous year's performance.
- 2.3 The Performance Report identifies areas where performance is on track throughout the third quarter of 2019/20, whilst recognising the need for further improvements in some areas. Each Director provides additional commentary focussing on areas of high or low performance.
- 2.4 A section is included to show performance within the Shared Services against key indicators. A more comprehensive set of indicators for EK Services, including Civica, and East Kent Housing are monitored through the monitoring structures established by the Agreements under which those services are delivered, with any areas of significant concern being capable of escalation into this quarterly monitoring report, if required.
- 2.5 It should be noted that East Kent Housing have reviewed and updated their targets (approved by their Board) for 2019/20 but targets for all other areas have remained as set for 2018/19 due to the current review of the Performance Report format

3. Identification of Options

- 3.1 Not applicable.

4. **Evaluation of Options**

4.1 Not applicable.

5. **Resource Implications**

5.1 None.

6. **Climate Change and Environmental Implications**

6.1 None.

7. **Corporate Implications**

7.1 Comment from the Section 151 Officer (linked to the MTFP): Finance have been consulted in the production of this report and have no further comments to add. (SG

7.2 Comment from the Solicitor to the Council: The Head of Governance has been consulted during the preparation of this report and has no further comment to make

7.3 Comment from the Equalities Officer: This report does not specifically highlight any equality implications however in discharging their duties member are required to comply with the public sector equality duty as set out in Section 149 of the Equality Act 2010 <http://www.legislation.gov.uk/ukpga/2010/15>.

7.4 Other Officers (as appropriate):

8. **Appendices**

Appendix 1 – Q3 Performance Report

9. **Background Papers**

None.

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